TRIUMPH Triumph Warranty Terms & Conditions

Thank you for choosing a Triumph motorcycle. This motorcycle is the product of Triumph's use of proven engineering, exhaustive testing, and continuous striving for superior reliability, safety, and performance.

This service handbook has been produced to provide a simple means of recording the servicing of your motorcycle and includes details of the warranty and other useful information concerning your motorcycle.

Ensure that the information in the table on **page 2** is correctly filled in.

Maintain maximum protection under warranty by ensuring your motorcycle is serviced in accordance with the recommendations of the scheduled maintenance chart in the Owner's Handbook.

If you should sell your motorcycle, ensure this book together with the other relevant documents are passed to the new owner. Please advise the new owner that he or she can notify Triumph of the change of ownership by completing the form found on the Triumph web site at www.triumphmotorcycles.com.

All new Triumph motorcycles are covered by a 24 (Twenty-four) month unlimited mileage warranty, commencing from the date of first registration or the date of sale if the motorcycle remains unregistered.

Within the warranty period, TRIUMPH MOTORCYCLES LIMITED warrant the new Triumph motorcycle detailed on **page 2** to be free from any defect in materials used in the manufacture, and/ or workmanship at the time of its manufacture. Any part found to be defective during this period will be repaired or replaced at the discretion of TRIUMPH MOTORCYCLES LIMITED by an authorised Triumph dealer.

Any part replaced under the warranty will be covered for the remaining period of the warranty.

Any parts replaced under warranty must be returned to TRIUMPH MOTORCYCLES LIMITED by the dealer/ distributor and will become the property of Triumph Motorcycles Ltd.

Triumph may, at its discretion make any repairs or replacement of defective parts falling outside the warranty, but such work shall not be deemed to be any admission of liability.

Triumph will bear labour charges for work carried out under the warranty.

The warranty may be transferred to subsequent owners for the balance of the remaining warranty period.

Australia Only

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure. DEALER STAMP



VIN		
Model		
Mr/Mrs/Miss	 Licence Plate.	
Forename(s)		Gender
Surname		
Address		
City/Town		
State/County		
Zip/Post Code	 Dealer Code	

 The motorcycle must not have been used for competition, misused¹, inadequately or incorrectly serviced or maintained.

TRIUMPH 🐺

- The motorcycle must not have been subject to any modification, repair or replacement other than as authorised by TRIUMPH MOTORCYCLES LIMITED.
- The motorcycle must have been serviced as detailed in the manufacturers service maintenance schedule, at the intervals specified in the Triumph Owner's Handbook and the service log completed accordingly.
- The motorcycle's exhaust silencers are warranted for 12 (twelve) months from the commencement of the general motorcycle warranty. During this 12 (twelve) month warranty period, internal corrosion or deformation of internal baffles

are excluded from the warranty. After this 12 (twelve) month period, the motorcycle silencers are excluded from the terms of this warranty.

5. The motorcvcle batterv is warranted for 12 (twelve) months from the original date of purchase of the motorcycle. After this 12 (twelve) month period, the battery is excluded from the terms of this warranty. The battery supplied with the motorcycle must be provided with sufficient charge to replenish that lost by the operation of the starting mechanism and/or the use of electrical equipment whilst the engine is not running. If the motorcycle is placed in to storage, remove the battery, and store it where it will not be exposed to direct sunlight, moisture, or freezing temperatures. During storage it should be given a slow charge (one Ampere or less) approximately once every two weeks

¹ Misuse includes any use not in accordance with the recommendations made in the 'how to ride the motorcycle' section of the Owner's Handbook and any use contrary to the warnings given in that same handbook. In addition, misuse will include, but not be limited to any use of the motorcycle which does not constitute normal road use.



The warranty does not cover:

- Defects caused by faulty adjustment, or repairs and alterations performed by a NON-AUTHORISED Triumph dealer are not covered by this warranty.
- Defects caused by the use of parts and accessories not authorised by TRIUMPH MOTORCYCLES LIMITED are not covered by this warranty.
- The cost of removal and replacement of parts and accessories, unless supplied ลร original equipment. or recommended by TRIUMPH MOTORCYCLES LIMITED.
- The cost of transportation of the motorcycle to or from the authorised Triumph dealer, or expenses incurred while the motorcycle is off the road for warranty repairs.
- Normal servicing and normal service items, such as spark plugs, oil and air filters are not covered by this warranty. Similarly items which are expected to wear as part of their normal function such as tyres, bulbs, chains, brake pads and clutch plates are also excluded, unless there is a manufacturing defect.
- Defects to the front fork oil seals as they are subject to wear and tear, including but not limited to damage caused by stone chips to the inner fork tubes.

- Seats, luggage, paint, chrome, polished aluminium items, or trim deterioration caused by normal wear and tear, exposure or lack of correct maintenance.
- Motorcycles used on a commercial basis.
- Defects which have not been reported to an authorised dealer within ten days of discovery of the defect.
- Motorcycles which have been inadequately lubricated, or for which the wrong fuel or lubricant has been used.

Should a warranty claim become necessary, Triumph Motorcycles and its authorised dealers shall not be liable for loss of use, inconvenience, lost time, commercial losses or other incidental or consequential damages.

This warranty shall be interpreted in accordance with English law and any question arising from this warranty shall be subject to the jurisdiction of the English courts.

Any statement, condition, representation, description or warranty otherwise contained in any catalogue, advertisement or other publication shall not be construed as enlarging, varying or overriding anything contained herein.

Triumph Motorcycles reserve the right to make alterations or improvements without notification to any model or motorcycle without obligation to do so to motorcycles already sold.

This warranty does not affect your statutory rights.



As a responsible manufacturer, Triumph occasionally request your servicing dealer that your motorcycle undergo items of maintenance in addition to those specified in the routine maintenance schedule. These additional maintenance items should be recorded by your dealer, in the table below.

Date	REFERENCE Nº	WORK CARRIED OUT



In order that Triumph Motorcycles Limited may contact you in connection with any future technical, safety recall and/or promotional issues, please inform us of your new details at www.triumphmotorcycles.com.

Second owner

Name	
Address	
Date	
Odometer reading	

Third owner

Name	
Address	
Date	
Odometer reading	

Fourth owner

Name	
Address	
Date	
Odometer reading	



Caring For Your Motorcycle

Triumph Motorcycles have taken great care in the selection of materials, plating and painting techniques so as to provide its customers with a quality cosmetic appearance allied to durability. However, motorcycles are often used in hostile environmental conditions and in these circumstances it is essential that the motorcycle is washed, dried and lost lubricity replaced to prevent discolouration particularly of plated and unplated metallic surfaces. Your dealer can provide further information and advice if required. Ultimately the appearance of your motorcycle will very much depend on the care it receives.

For further information in regards to caring for your motorcycle, refer to the Owner's Handbook.



The following pages are used to record services carried out by your authorised Triumph dealer. Motorcycling will be enhanced by the knowledge that your motorcycle is being serviced to the high standards demanded by Triumph Motorcycles Limited.

Moreover, proof that your motorcycle has been serviced to these standards could be a useful aid in case you decide to sell your motorcycle or to exchange it for another Triumph motorcycle.

Your motorcycle may require more frequent servicing if operated in severe climates or conditions, or if used for short, stop-start journeys. Further information can be obtained from your authorised Triumph dealer.

The first service MUST be carried out at 500 miles/800 kilometres/1 month, whichever comes first.



Scheduled Service

500 miles 800 km or 1 month, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date ______ Miles/kms ______

Scheduled Service

20,000 miles 32,000 km or 2 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date Miles/km

Scheduled Service

10,000 miles 16,000 km or 1 year, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date Miles/km

Scheduled Service

30,000 miles 48,000 km or 3 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date Miles/km

Stamps

Scheduled Service

40,000 miles 64,000 km or 4 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date Miles/km

Scheduled Service

60,000 miles 96,000 km or 6 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date Miles/km

Scheduled Service

50,000 miles 80,000 km or 5 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date Miles/km

Scheduled Service

70,000 miles 112,000 km or 7 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date Miles/km



Scheduled Service Scheduled Service 80.000 miles 90.000 miles 128.000 km or 8 years. 144.000 km or 9 vears. whichever comes first. whichever comes first. Dealer's Stamp Dealer's Stamp Service carried out in accordance with the Service carried out in accordance with the scheduled maintenance chart scheduled maintenance chart Date Date Miles/km Miles/km Scheduled Service Scheduled Service 100,000 miles 110,000 miles 160,000 km or 10 years, 176,000 km or 11 years, whichever comes first. whichever comes first. Dealer's Stamp Dealer's Stamp Service carried out in accordance with the Service carried out in accordance with the scheduled maintenance chart scheduled maintenance chart Date Date Miles/km Miles/km

Stamps

Scheduled Service

120,000 miles 192,000 km or 12 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date Miles/km

Scheduled Service

140,000 miles 224,000 km or 14 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date Miles/km

Scheduled Service

130,000 miles 208,000 km or 13 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date Miles/Kms

Scheduled Service

150,000 miles 240,000 km or 15 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date Miles/km



If you are travelling abroad and require assistance or advice from a Triumph dealer, contact the subsidiary or importer for the country which you are visiting.

Subsidiary offices are listed below.

For an up to date list of authorised Triumph dealers and importers, visit www.triumphmotorcycles.co.uk.

Subsidiary Offices

Benelux

Triumph Netherlands Tel: +31 725 41 0311 Email: Benelux@Triumph.co.uk

Brazil

Triumph Motorcycles Brazil Ltda Tel: +55 11 3010 1010 Email: sac.triumph@europassistance.com.br

Denmark/Finland/Norway/Sweden

Triumph Motorcycles AB Tel: +46 8 680 68 00 Fax: +46 8 680 07 85

France

Triumph S.A. Tel: +33 1 64 62 3838 Fax: +33 1 64 80 5828

Germany

Triumph Motorrad Deutschland GmbH Tel: +49 6003 829090 Fax: +49 6003 8290927

India

Triumph Motorcycles (India) Private Limited Tel: 1 800 3000 0051 (toll free) Email: customer.care@triumphmotorcycles.in

Italy

Triumph Motorcycles srl Tel: +39 02 93 454525 Fax: +39 02 93 582575

Japan

Triumph Motorcycles Japan K.K. Tel: +81 3 6453 9810 Fax: +81 3 6453 9811

Spain/Portugal

Triumph Motocicletas España, S.L Tel: +34 91 637 7475 Fax: +34 91 636 1134

Thailand

Triumph Thailand Tel: +66(0)20170333 Fax: +66(0)20170330

United Kingdom/Eire

Triumph Motorcycles Ltd Tel: +44 1455 45 5012 Fax: +44 1455 45 2211

USA

Triumph Motorcycles (America) Ltd Tel: +1 678 854 2010 Fax: +1 678 854 8740